



Shoes & accessories

RETURN-CHANGE FORM

PRODUCT RETURN PROCEDURE

1. Read the ENTIRE E-SHOP RETURN DEPARTMENT page
2. Fill in the required details and details
3. Pack the products you want to return
4. Send the products to:

RETURN DEPARTMENT E-SHOP pfshoes.gr

PF SHOES
Michael Haspari 75
Kranidi of Argolida 21300
Tel: +30 27540 22873

PRODUCTS FOR RETURN

Customer Full Name:

Contact Phone:

Order number:

CODE PRODUCT	QUANTITY (PC)	UNIT PRICE	REASONS FOR RETURN	ALTERNATIVE
				<input type="checkbox"/> Replacement
				<input type="checkbox"/> Money return
				<input type="checkbox"/> Replacement
				<input type="checkbox"/> Money return
				<input type="checkbox"/> Replacement
				<input type="checkbox"/> Money return
				<input type="checkbox"/> Replacement
				<input type="checkbox"/> Money return
				<input type="checkbox"/> Replacement
				<input type="checkbox"/> Money return

CHANGE

NEW PRODUCT CODE	COLOR OF NEW PRODUCT	NEW SIZE PRODUCT	QUANTITY (PC)



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MONEY RETURN	
IBAN	
Bank name	
Name of Beneficiary	

USEFUL INFORMATION

You have the right to return all or part of the order within 14 days from the date of receipt. All products returned to our company's warehouses are subject to meticulous inspection.

Shipping charge for refund: In case of non-defective product, the cost of refund is borne by the customer. Exceptions are defective products, the shipping costs of which are borne by the Company.

You must send the product in its original condition and the special markings of the product have not been removed (eg protectors, tabs, labels). The product must be accompanied by the **RETURN FORM completed** and the corresponding **RETAIL PROOF**. The return will be accepted only after the approval of the company.

In the RETURN FORM you are given the following alternatives:

Change: Our company will do its best to replace the product you returned to us whether this product is defective, you have been sent the wrong code, or the size is not right for you. For the best possible service, we suggest, within 2-3 working days from the date of receipt, to inform us either by phone or by e-mail about the desire to replace it. In case the replacement is not possible due to the unavailability of the requested product, we will contact you offering you alternative solutions. In order for the change to be accepted, the product must be accompanied by the **RETURN-CHANGE FORM completed**.

CHANGE SHIPPING CHARGE: 5 Euros. The procedure is as follows: fill in the change form and send it together with the product with Acs. Once we receive we send you back the product you want.

Money return:

The counter-payment is made only in a bank account with the name of the beneficiary as well as the name and the code of the order that is disputed.

The money is deposited from our account in Eurobank within 14 days. There may be bookings from your bank, and a possible delay, if your account is with a third bank other than Eurobank. Our company is not obliged to cover the costs charged (according to the usual practice of banks) by the financial institution that the client cooperates with when receiving the refunded amounts.

In case you request a refund (withdrawal) the return shipping will be charged to the customer.